Methods and tools for learning behavior and interactive pattern analysis

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Learning analytics

- Using the data produced by learners to discover information and social connections in order to offer advice for learning (Siemens, 2010).
- Who could be benefited from learning analytics?
 - -learners
 - -teachers
 - -educational policy makers

Why learning analytics is important to e-learning research?

- Most e-learning studies report the effectiveness of the proposed system/strategy by using tests and questionnaires.
- More convincing evidences could be provided via analyzing students' learning process
 - What happen during the learning process?
 - Why the experimental group had better learning outcomes than the control group?
 - What are the differences between the behavioral patterns or interactive content of the students learning with personal characteristics (e.g., low- and high-achievements)?
- Provide in-depth interpretations of the findings

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Coding scheme

• A coding scheme is a set of codes

Transfer learning behaviors, interactive contents (ill-structured) into unified and meaningful categories (structured).

Behavior: talk to NPC in gaming process → Code: Seeking help



Behavior: go to the library and read supplementary materials → Code: Reading learning materials



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Data to be coded (1)

- Interactive content or learning behaviors recorded on videos
 - Need to be coded manually by two persons based on the coding scheme for verifying the consistency of the coded results

Kappa value	Consistency degree
< 0.4	poor
0.4 ~ 0.6	acceptable
0.6 ~ 0.8	good
> 0.8	Very good

Cohen, J. (1960). A coefficient of agreement for nominal scale. *Educational and Psychological Measurement*, 20(1), 37–46. doi:10.1177/001316446002000104

Interactive content in a discussion forum on "Global Warming" (5 students A, B, C, D, E)1/2

A: Why is global warming important?

B: The temperature of the earth is rising.

A: What does that have to do with us?

C: It's mainly because the ozone layer is being destroyed because of too much exhaust.

D: It seems to be because of the emissions from cars and factories.

E: The barbecue in the Dragon Boat Festival barbecue should also be a reason. A: But the barbecue of the festival occurs only once in a year, so it should not have much effect.

B: Yes, I also think barbecue is not the main reason.

A: A new barbecue restaurant opened near us, very good; a lot of meat, called "Meat Duo Duo".

C: It is a hot pot restaurant.

D: Is it very expensive?

A: The cost is around 299 for one person, and you can take the food home if you can't finish it.

E: I know this one, and you can exchange your vegetable plate for a meat plate.

D: It's great! I'm going to eat there next time too.

B: Shouldn't we think about the problem of global warming. Is there some other reason?

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Interactive content in a discussion forum on "Global Warming" (5 students A, B, C, D, E)2/2

E: The worship is also the reason. We need to burn a lot of gold paper.

D: That's right, every time there's smoke around our house on Ching Ming Festival.

A: Do you live in a cemetery?

C: I think cars and factories are a bigger factor.

D: Compared with cars, factories should be the main culprit.

A: Why don't factories want to deal with the exhaust?

B: I think the technology for dealing with the exhaust does not exist.

C: I think the cost is too high, not the problem of technology.

E: I also think it is the cost problem, businessmen are to make money.

A: Anyway, the main problem of global warming should be factories, followed by cars;

in addition, barbecue or worship should be avoided as much as possible.

B: But factories have to consider the cost, otherwise they will not be able to operate. D: I think we should give priority to environmental protection, otherwise it will be impossible to live here in the future.

C: I agree, the living environment is still more important.

A: So the conclusion is that we should control the emission of waste gas from factories and cars, and we should reduce the way of barbecue and worship. B: Yes, that's right.

C: OK.

Coding results of the interactive content in a discussion forum on "Global Warming" (5 students A, B, C, D, E)

- A: Why is global warming important? →raising a question
- B: The temperature of the earth is rising. \rightarrow Providing an answer
- A: What does that have to do with us? \rightarrow raising a question
- C: It's mainly because the ozone layer is being destroyed because of too much exhaust.
- → Providing an answer
- D: It seems to be because of the emissions from cars and factories. \rightarrow Providing an answer
- E: The barbecue in the Dragon Boat Festival barbecue should also be a reason. \rightarrow Providing an answer

A: But the barbecue of the festival occurs only once in a year, so it should not have much effect. \rightarrow Raising an objection

- B: Yes, I also think barbecue is not the main reason. →Proposing an agreement
- A: A new barbecue restaurant opened near us, very good; a lot of meat, called "Meat Duo Duo". →Irrelevant content
- C: It is a hot pot restaurant. →Irrelevant content
- D: Is it very expensive? →Irrelevant content

A: The cost is around 299 for one person, and you can take the food home if you can't finish it. →Irrelevant content

E: I know this one, and you can exchange your vegetable plate for a meat plate.

→Irrelevant content

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Coding results of the interactive content in a discussion forum on "Global Warming" (5 students A, B, C, D, E)

D: It's great! I'm going to eat there next time too. →Irrelevant content

B: Shouldn't we think about the problem of global warming. Is there some other reason ? →raising a question

E: The worship is also the reason. We need to burn a lot of gold paper. \rightarrow Providing an answer

D: That's right, every time there's smoke around our house on Ching Ming Festival. →Proposing an agreement

A: Do you live around a cemetery? →Irrelevant content

- C: I think cars and factories are a bigger factor. → Providing an answer
- D: Compared with cars, factories should be the main reason. \rightarrow Raising an objection
- A: Why don't factories want to deal with the exhaust? \rightarrow raising a question
- B: I think the technology for dealing with the exhaust does not exist. \rightarrow Providing an answer
- C: I think the cost is too high, not the problem of technology. \rightarrow Raising an objection

E: I also think it is the cost problem, businessmen are to make money. →Proposing an agreement

A: Anyway, the main problem of global warming should be factories, followed by cars; in addition, barbecue or worship should be avoided as much as possible. \rightarrow Making a conclusion

B: But factories have to consider the cost, otherwise they will not be able to operate. →Questioning the conclusion

Coding results of the interactive content in a discussion forum on "Global Warming" (5 students A, B, C, D, E)

D: I think we should give priority to environmental protection, otherwise it will be impossible to live here in the future. →Supporting the conclusion C: I agree, the living environment is still more important. →Proposing an agreement A: So the conclusion is that we should control the emission of waste gas from factories and cars, and we should reduce the way of barbecue and worship. . →Making a conclusion B: Yes, that's right. →Proposing an agreement C: OK. →Proposing an agreement

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Data to be coded (2)

- Learning behavior logs recorded by the learning system based on the pre-defined coding scheme
 - No manual coding process is required if the coding scheme is defined when developing the learning system (e.g., seek helps, reading learning materials, accepting challenges, avoiding challenges, correctly answer a question, fail to correctly answer a question)

Other usages of developing a coding scheme

- Analyze and evaluate students' **higher order thinking** performances based on the data collected from
 - Students' learning diaries
 - Students' reports
 - Students' feedback to open-ended questions
- For example: how to evaluate students' critical thinking by analyzing their interactive contents or reports?

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What are the features of a student with critical thinking competence?

"have reasonable criticizes" "make comparisons on other opinions" "provide in-depth opinions or inferences" "provide simple opinions"



Score	5	4	3	2	1
# of reasonable criticizes	> 8	5-8	3-4	2	1
# of comparisons	> 8	5-8	3-4	2	1
# of in-depth opinions or inferences	>= 5	4	3	2	1
# of simple opinions	>10	7-8	5-6	3-4	1-2
comparisons # of in-depth opinions or inferences # of simple opinions	>= 5 >10	4 7-8	3 5-6	2 3-4	1 1-2

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Interaction Analysis Model (IAM)- a coding scheme proposed in 1997 for online interactions

First phase: Sharing or comparing of information Phase I: Sharinglcomparing of information A statement of observation or opinion Α. B. A statement of agreement from one or more other participants E: Definition, description, or C. D. Corroborating examples provided by one or more participants identification of a problem Asking and answering questions to clarify details of statements Е. Definition, description, or identification of a problem Phase II: The discovery and exploration of dissonance or inconsistency among ideas, concepts, or statements Identifying and stating areas of disagreement Α. B. Asking and answering questions to charify the source of extent of disagreement C. Restating the participant's position, and possibly advancing arguments or consideration in its support by references to the participant's experience, literature, formal data collected, or proposal of relevant metaphor or analogy to illustrate point of view Second phase: Discovering and Phase III: Negotiation of meaningleo-construction of knowledge A. Negotiation or clarification of the meaning of terms explaining the inconsistency among ideas, concepts or statements Negotiation of the relative weight to be assigned to types of argument B. C. Identification of areas of agreement or overlap among conflicting concepts D. Proposal and negotiation of new statements embodying compromise, co-construction E. Proposal of integrating or accommodating metaphors or analogies Third phase: Negotiation Gunawardena, C. N., Lowe, C. A., & Anderson, T. (1997). Analysis of a Global Online Debate and the Development of

Gunawardena, C. N., Lowe, C. A., & Anderson, T. (1997). Analysis of a Global Online Debate and the Development of an Interaction Analysis Model for Examining Social Construction of Knowledge in Computer Conferencing. *Journal* of Educational Computing Research, 17(4), 397-431.

Interaction Analysis Model(IAM)

Phase IV: Testing and modification of proposed synthesis or co-construction

- Testing the proposed synthesis against "received fact" as shared by the participants and/or their culture Α.
- B. Testing against existing cognitive schema
- C. Testing against personal experience
- D. Testing against formal data collected E. Testing against contradictory testimony in the literature

Fifth phase: Agreement statements

Fourth phase: Testing and modification or co-construction

Phase V: Agreement statementslapplications of newly-constructed meaning

- Summarization of agreements A.
- Applications of new knowledge
- В. С. Metacognitive statements by the participants illustrating their understanding that their knowledge or ways of thinking (cognitive schema) have changed as a result of the conference interaction.

Gunawardena, C. N., Lowe, C. A., & Anderson, T. (1997). Analysis of a Global Online Debate and the Development of an Interaction Analysis Model for Examining Social Construction of Knowledge in Computer Conferencing. Journal of Educational Computing Research, 17(4), 397-431.

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Simplified coding scheme modified from Phase 1 of IAM for problem-solving-based online discussion patterns

Code	Phase	Description
Ρ1	Propose, define, and clarify problem	Propose problem or clarify the definition of the problem
P2	Provide solutions or information for possible answers	Provide information or propose solutions to the problem (provide information for partial or full solution)
Р3	Compare, discuss, and analyze	Analyze, compare, and comment on others' opinions, solutions, or collected information
Ρ4	Organize and form conclusions	Organize proposed solutions or comments and form conclusions for solutions
Р5	Others	Messages not related to the subject of discussions

Hou, H. T., Chang, K. E., & Sung, Y. T. (2008). Analysis of Problem-Solving-Based Online Asynchronous Discussion Pattern. Educational Technology & Society, 11(1), 17-28.

Coding scheme for peer discussion in an ARbased collaborative inquiry learning activity

- P1: Raising or defining a question.
- P2: Proposing a solution to the question or offering information relevant to the question.
- P3: Comparing or discussing the solutions proposed for the question.
- P4: Reaching a conclusion regarding the various solutions proposed for the question.
- P5: Sharing statements or comments **unrelated to the discussion topic.**

Chiang, Tosti H.C, Yang, Stephen J.H., & Hwang, G. J. (2014). Students' online interactive patterns in augmented reality-based inquiry activities. *Computers & Education*, 78, 97-108.

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Design of the AR-based collaborative inquiry tasks in the field (Ecological area)











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Examples of coded interactive contents

"Why the leaf shape of this plant is flat and round?"

- \rightarrow P1 (Raising or defining a question)
- "I think it is because the plant requires more water."
- \rightarrow P2 (Proposing a solution to the question)
- "I think it is because the plant requires more sunshine."
- \rightarrow P2 (Proposing a solution to the question)
- "I think Tom's answer is better than John's."
- \rightarrow P3 (Comparing or discussing the solutions)

Table 2. Frequency transition table of the two groups

	Ехре	erime	ntal gi	roup			C	ontro	l grou	p	
	P1	P2	Р3	P4	Р5		P1	P2	Р3	P4	P5
P1	488	193	0	0	9	P1	585	107	12	17	48
P2	2	51	52	13	4	P2	21	10	5	2	15
P3	6	4	103	18	5	Р3	8	5	1	3	9
P4	33、	0	14	0	0	P4	0	0	0	0	20
P5	5	0	4	1	3	Р5	36	0	5	5	145
				The nun P4→P1 group is	nber of in the e	occurre xperime	nces of ental				25
			[8	5 0 0 1 3	55.						25

Table 3. Adjusted residuals table (z-scores) of the two groups

	Ex	perim	ental gr	oup				Contr	ol grou	чb	
	P1	P2	P3	P4	P5		P1	P2	Р3	P4	P5
P1	*16.63	*3.66	-21.29	-8.47	-2.55	P1	*15.99	*3.97	-2.22	-1.14	-20.52
P2	-12.12	*4.70	*7.96	*5.03	0.99	P2	-3.34	1.72	*3.72	0.58	1.06
P3	-12.20	-6.31	*19.48	*7.19	1.40	Р3	-3.25	1.25	0.59	*2.94	1.52
P4	*2.42	-4.01	*2.35	-1.27	-1.02	P4	-5.69	-1.63	-0.67	-0.73	*8.41
Р5	-1.06	-2.07	1.31	0.94	*5.33	P5	-13.33	-5.51	0.47	0.07	*19.61
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P1: Raising or defining a question.

P2: Proposing a solution to the question or offering information relevant to the question.

P3: Comparing or discussing the solutions proposed for the question.

P4: Reaching a conclusion regarding the various solutions proposed for the question.

P5: Sharing statements or comments unrelated to the discussion topic.

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Sequence	Experimental group	Control group
P1→P1	71%	76%
P1→P2	28%	14%
P2→P3	43%	9%
P3→P4	13%	12%
P5→P5	23%	76%

P1: Raising or defining a question.

P2: Proposing a solution to the question or offering information relevant to the question.

P3: Comparing or discussing the solutions proposed for the question.

P4: Reaching a conclusion regarding the various solutions proposed for the question.

P5: Sharing statements or comments unrelated to the discussion topic.

Behavioral transition diagram of sequences in the experimental group only



P1: Raising or defining a question.

P2: Proposing a solution to the question or offering information relevant to the question.

P3: Comparing or discussing the solutions proposed for the question.

P4: Reaching a conclusion regarding the various solutions proposed for the question.

P5: Sharing statements or comments unrelated to the discussion topic. 29



Interfaces of the cloze and multiplechoice guiding strategies



<u>Hwang*, G. J.</u>, & Wang, S. Y. (2016). Single loop or double loop learning: English vocabulary learning performance and behavior of students in situated computer games with different guiding strategies. *Computers & Education*, *102*, 188-201. (SSCI)



Theoretical background: Single and Double loop learning Kiili, K. (2007). Foundation for problem-based gaming. *British Journal of Educational Technology*, *38*(3), 394-404.



Coding scheme for English vocabulary learning game

Code	Phase	Description
L	Read the learning contents	Students learn the vocabulary from the corresponding contexts.
I	Read the gaming information	Students read the information about how to play the game.
А	Accept the learning missions.	Students agree to answer the question.
S	Reject the learning missions.	Students reject to answer the question.
0	Complete the learning missions.	Students correctly answer the question.
х	Fail the learning missions.	Students give the wrong answer
G	Look for gaming hints.	Students ask and read how to play the game.
н	Look for learning help.	Students read the summary of the learning contents.
Т	Change the scenes.	Students go to another scene.
Μ	Take the props in the game.	Students fetch those props needed in the game.
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Experimental procedure



Behavioral transition diagram of the students learning with the cloze guiding strategy.



Behavioral transition diagram of those learning with the multiple-choice guiding strategy.



Conclusion of the cloze and multiplechoice guiding strategies

- Students learned with cloze guiding strategy
 - Reviewed the learning contents after they failed to correctly answer the learning tasks
 - Tended to learn in a double-loop cycle
- Students learned with multiple choice guiding strategy
 - Kept guessing the answers if they did not give the correct one
 - Seldom reviewed the learning contents again
 - Tended to learn in a single-loop cycle
- Conclusion:

A situated computer game for language learning with the cloze guiding strategy might be able to produce better learning achievement due to the feature of the test item guiding strategy.

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Design of a collaborative knowledge construction game



Coding scheme for collaborative knowledge construction game

Code	Phase	Description
S1	Selection of a task	Choose or start a new gaming mission
S2	Observation	Go to the location of the learning target
S3	Comparison	Observe two learning targets by switching the player's location from one target to another
S4	Reading materials	Read additional materials
S5	Clue search	Obtain some key clues.
S6	Correctly comparing a learning target	Correctly answer a multiple-choice question of the comparative test
E1	Reject challenges	Refuse to accept the opportunities to win treasures in the game
E2	Decline assistance	Refuse to follow the hints provided by the gaming character
E3	Incorrectly identifying a learning target/environment	Incorrectly answer a multiple-choice question of the basic test
E4	Incorrectly comparing a learning target/environment	Incorrectly answer a multiple-choice question of the comparative test

Experimental design for the learning activities





Conclusion of collaborative knowledge construction game

- The experimental group had better learning performance than the control group
 - They learned more behavioral patterns of comparing and observing the learning targets.
 - They tried to seek clues when observing the learning targets.
 - The experimental group would like to deal with the learning tasks on their own.

Procedure for designing a study of behavioral sequential pattern analysis 1 6 Check the Determine Kappa test Code the the coding coded (for manual data scheme data coding) 9 10 5 Sequential Design the Frequency Modify the pattern experiment transition coding scheme analysis table (or system) if needed (using GSEQ) 11 Adjusted 12 4 ³Conduct the Behavioral Check if new residuals experiment transition coding item need table (zand collect to be added diagram data scores) 43

Analyze sequential behavioral patterns using GSEQ

- GSEQ (Generalized Sequential Querier) is a computer program for analyzing sequential observational data.
- The data are presented using the **Sequential Data Interchange Standard** (SDIS), a language for describing sequential data obtaining from direct observation of individuals or groups.
- GSEQ includes a compiler for SDIS-formatted data files that converts them into MDS files (modified SDS files).

GSEQ Version 5.1

- A version runs in Windows 95 or later.
- References:
 - Bakeman, R., Quera, V., & Gnisci, A. (2009). Observer agreement for timed-event sequential data: A comparison of time-based and event-based algorithms. *Behavior Research Methods*, *41* (1), 137-147.
 - Quera, V., Bakeman, R., & Gnisci, A. (2007). Observer agreement for event sequences: Methods and software for sequence alignment and reliability estimates. *Behavior Research Methods*, 39 (1), 39-49.

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More about GSEQ and SDIS

• More information of GSEQ and SDIS can be found in:

"Bakeman, R., & Quera, V. (2011). Sequential Analysis and Observational Methods for the Behavioral Sciences. Cambridge, UK: Cambridge University Press. ISBN: 9781107001244 (hdcv), 9780521171816 (ppbk)"

Bakeman, R., & Quera, V. (1992). SDIS: A sequential data interchange standard. Behavior Research Methods, Instruments, and Computers, 24, 554–559.



GSEQ web site

http://www2.gsu.edu/~psyrab/gseq/Download.html





Procedure of using GSEQ



GSEQ interface



Create SDS file using the text editor



Enter commands and behavioral codes (1/3)



Enter commands and behavioral codes (2/3)

Event <Start of a new task

($\$ Behavior = A B C D E)

▲ Define the coding items: 5 behaviors are included

Type (Clinic Control);

Note: It is necessary to leave a space between the characters

Enter commands and behavioral codes (3/3)

Student #1
Student #1
A D E A C A C C A D E C C A C D E B D C E D
E E E A C A C A D E E D B E E E E; < ";" means there are more data to be entered</p>

% Student #2

D E A A C C A C C A D E A F D A C E D E D B C B E B E E A D E B E E E E B F/

"/" means the end of data

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Save the SDS File



Create MDS File



Compute table status

File Edit Compile	Run Window Help		
	Compute simple stats		
	Compute table stats		
Event	Plot MDS file		-
(\$ BeDavEor = A B C	🔮 Breakdown events		
Type (CIENEC CONITO	Export N-way table		
% Student #1 A B B D B B B A D E	🐮 Compute Kappa	BDCEACCCCCCCCCCCDCBDBDBDC	
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EFFECCBFEB	Convert MDS to VID file		
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CCCCCDCDDB		CCCCCCCBBEEEEEEECCAAEEEEE	
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BBDBBBBADEB	Change run options ABBUBBBBBBBBUBC	CCAABBEEEECCCCCCCCABBEECCC	
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% Student #2			
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Define target behaviors and patterns

Analysis results using GSEQ



Draw the behavior transition diagrams



Other Tools for Learning Analytics

- Learning management systems – e.g., 1know.et, COSCI.tw
- Data mining systems
 e.g., SQL server
- Statistical analysis systems – e.g., SPSS

1know.net: Learning Management system for

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通過造例対容現:1.名評科学生遺様的互動,能調学生更現近る語。学生更強愛主動現出自己的想法,這樣的上課氧亮是很舒服的。2. 第二者通知用以少問題。4.15頁は19月一月1.15頁合、完全40月十分1月後、注意受加速超高速的。					
結論:這樣的上	3回版,到水田和準備一個人的設定,具有知此人的用約,但是我能不够修用的。 第方式以及回復,是這合運用在每一個科目的軟學上。				
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看完影片後,可 局重要的是這樣的 式是給我們一個。 然爾成晶也不會的	/看到很多报创化学習的使品,如增進說生互動,讓学生更加投入,訓練觀察和問考力、学習點聽他人感見學學。我認為 (教學方式大大地增進了學生對該學習的痛心,學我同己的例子來說,我小時保很訂跟上集術語。原因是,老師上歸的方 思維我們去掉,有些人很快來能盡出做好看的更宜。而年來對於講曲教不在行的我,常常遲愛原開始講都不知道,想當 子習調客。我做就通得不好的分都試理。到了下一次這是一樣會不知起該发展的,且越不能受自信。				
我覺得學習動力的 因為把它們想得:	济源有很大一部份是浓自信心。從自己的觀察和自身經驗,很多人在某些方面學不好或是還沒開始學就放棄了,常常是 "臣路了。就像學片中,如果老師一點哈說拿出 Austin 最俗的成品,對於某些不福是書畫的小找可能會是關訂聲,但如果 第一直秀到最後的成品,會讓很多不會書畫的人覺得他們也能辦得到,進而增加學習的動力,不只是書畫,例如英文好				
是從比較不好的	别家好的句子和不好的句子的差別,一步步修改,這樣也許比起老師單純講解枯燥的文法還要好吸收多了。				
是從比較不好的 了,可以讓學生					
是從比較不好的 了,可以讓學生 我們從小到大的 跟傳統的方式比	效育基大客重於最終的正確答案,教學的內容都是如何得到客案的核巧,而沒有教理學生如何去學習。影片中的教學方式 目教者似此說花時間,但學生們所獲得的自信與獨立思考的能力,在未來不管要學什麼都會是很大的助力。				

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Frequently adopted methods for learning analytics

- Time sequence analysis: behavioral pattern analysis
- Decision Tree
- Clustering
- Association rules
- Visualization techniques

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Research issues of learning analytics

- Proposing new approaches of learning analytics and educational data mining
- Investigating the impacts of the personalized supports provided based on educational data mining on students' learning performances
- Making predictions regarding students' learning performances based on the analysis results of their learning behaviors
- Investigating the potential applications and effectiveness of the visualization of educational data

- Analyzing students' behavioral patterns to explain their performance in learning with different strategies, tools, or technologies
- Comparing the behavioral patterns of the students with different personal factors, such as learning achievements, cognitive styles, learning styles or motives
- Developing learning models or assessment models based on learning analytics results
- Proposing effective data integration, cleansing methods and management tools for processing educational data
- Investigating privacy and security management for open educational data

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Recommended readings

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- Hwang, G. J., & Wang, S. Y. (2016). Single loop or double loop learning: English vocabulary learning performance and behavior of students in situated computer games with different guiding strategies. *Computers & Education, 102*, 188-201.
- Hwang, G. J., & Chen, C. H. (2016). Influences of an inquiry-based ubiquitous gaming design on students' learning achievements, motivation, behavioral patterns, and tendency towards critical thinking and problem solving. *British Journal of Educational Technology*. doi: 10.1111/bjet.12464
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