

1. Full-time graduate job opportunity - Operations Associate

Job Highlights

- Fast Growing Health Tech Startup
- Full-time Role (Fresh Grads Welcomed)
- Young and International Team

Who Are We?

There are jobs, and then there are careers. The opportunity to do something meaningful for the people that we care about the most.

At Evercare, we come to work every day to help our ageing parents live safely at home. Led by a team of executives from Deliveroo, L'Oreal and Morgan Stanley, we use technology to deliver a better and safer home care experience. Since our launch in 2016, we have serviced more than 1,000,000+ customers and families. As recognition, Evercare was awarded Finalist for the Best Home Care Operator in Asia Pacific.

Evercare's journey has only just begun. Come join us on our mission. Let's make an impact together.

What You'll Do:

We are looking for a motivated and detail-oriented Operations Associate to join our team on a full-time basis. He/she will be focused on fulfillment and will be responsible for matching those in need of quality home care services with suitable Caregivers (CGs) from our platform. In this role, you will have the opportunity to own and streamline this matching process and to fully engage our CGs to deliver their best work every day. Your role will be pivotal in allowing us to service more clients in need of specialized home care!

Responsibilities Include:

- Own the CG fulfillment process from start to finish; knowing how to locate the right CGs from our growing pool of talents and to bring them onto the job
- Matching CGs to job opportunities that fit them within tight timelines
- Support CGs by answering queries via phone, email, or Whatsapp
- Identify areas of inefficiencies throughout the fulfillment process and propose solutions
- Engage with CGs regularly to better understand and address their needs
- Work closely with Operations and Sales to better understand our clients' needs and to ensure a smooth and timely matching process
- Bring ideas and feedback regularly to help us improve our services
- Be an Evercare ambassador at the forefront of a hot healthcare startup

You'll be a Good Fit if you have/can/are:

- Creative and are not afraid to speak your thoughts!
- Willing to be scrappy and figure things out (we are a startup after all!)
- Willing to work on a shift schedule to ensure we are in business on all days!



- Energetic and have a strong sense of ownership in tasks
- Equipped with strong communication and negotiation skills
- Detail-oriented and are okay with repetitive tasks
- Excellent written and spoken English and Cantonese; word processing skills in Chinese is required
- Immediate availability is preferred

Why join us?

- Rising healthcare startup in Hong Kong with solid traction to scale geographically
- Strong team of executives from Deliveroo, L'Oreal, Morgan Stanley, and more
- Work with a young, international and energetic team with a flat and lean startup structure
- Be proud of the impact that you are contributing to every single day. Lives will be better because of you!
- Friday lunches in the office!

Application Methods

email: info@youevercare.com

website: <http://www.youevercare.com>

2. Full-time/Part-time Intern opportunity - General Intern

Job Highlights

- Make A Social Impact for the Elderly
- Fast Growing Healthcare Startup
- Young start-up culture to learn fast and fall forward

Who Are We?

There are jobs, and then there are careers. The opportunity to do something meaningful for the people that we care about the most. At Evercare, we come to work every day to help our aging parents live safely at home. Led by a team of executives from Deliveroo, Goldman Sachs and L'Oreal, we use technology to deliver a better and safer home care experience. Since our launch in 2016, we have provided 100,000+ hours of home care, changing the lives of thousands of families. As recognition, Evercare was awarded Finalist for the Best Home Care Operator in Asia Pacific, and accepted into Cyberport's Incubation Programme. Evercare's journey has only just begun. Come join us on our mission. Let's make an impact together.

What You'll Do?

We're looking for young and energetic general interns who can help with:

- Business-to-business (B2B) handling: Relationship management, coordination and execution of corporate-related projects, including hospitals, care homes, and other NGOs
- Business-to-customer (B2C) handling: Manage inbound individual customers' questions and concerns, delighting them with patience, compassion and clear communication
- Being an Evercare ambassador at the forefront of a hot healthcare startup

You'll Be A Good Fit If You:

- Creative and are not afraid to speak your thoughts!
- Are curious to learn more about working at a startup and what it means to be in a high growth environment
- Have a start up attitude, willing to learn and try, accept failure, and do better next time
- Are proficient in Cantonese and English
- Want to boost your CV for your future employment

Why join us?

- Work with a young, international and energetic team with a lean startup structure.
- Rising healthcare startup in Hong Kong with solid traction to scale geographically
- Experience exponential growth within health-tech, the hottest sector in 2021 and booming even with COVID-19.
- Receive dedicated mentorship to guide you along your startup journey and plan your career development. We have a strong team of executives from Deliveroo, L'Oreal, Morgan Stanley, and more.
- Be proud of the impact that you are contributing to every single day. Lives will be better because of you!



Skills & Requirements

Graduation Year : 2018 - 2026

Fields of Study : **Any Discipline**

Education Level (pursuing / obtained) : **Doctorate or above, Master / Postgraduate Diploma, Bachelor, Higher Diploma / Associate Degree**

Required Level of Work Experience : **None**

Application Methods

email: info@yourevercare.com

website: <http://www.yourevercare.com>

3. Full-time/Part-time Intern opportunity - Operations Intern

Job Highlights

- Make A Social Impact for the Elderly
- Fast Growing Healthcare Startup
- Young start-up culture to learn fast and fall forward

Who Are We?

There are jobs, and then there are careers. The opportunity to do something meaningful for the people that we care about the most. At Evercare, we come to work every day to help our aging parents live safely at home. Led by a team of executives from Deliveroo, Goldman Sachs and L'Oreal, we use technology to deliver a better and safer home care experience. Since our launch in 2016, we have provided 100,000+ hours of home care, changing the lives of thousands of families. As recognition, Evercare was awarded Finalist for the Best Home Care Operator in Asia Pacific, and accepted into Cyberport's Incubation Programme. Evercare's journey has only just begun. Come join us on our mission. Let's make an impact together.

What You'll Do?

We're looking for young and energetic operations interns who can help with:

- Onboarding: Facilitate CG registration process to ensure a smooth and timely matching process
- Fulfillment: Match CGs to job opportunities that fit them and maximize their potential
- Being an Evercare ambassador at the forefront of a hot healthcare startup

You'll Be A Good Fit If You:

- Creative and are not afraid to speak your thoughts!
- Are curious to learn more about working at a startup and what it means to be in a high growth environment
- Have a start up attitude, willing to learn and try, accept failure, and do better next time
- Are proficient in Cantonese and English
- Want to boost your CV for your future employment

Why join us?

- Work with a young, international and energetic team with a lean startup structure.
- Rising healthcare startup in Hong Kong with solid traction to scale geographically
- Experience exponential growth within health-tech, the hottest sector in 2021 and booming even with COVID-19.
- Receive dedicated mentorship to guide you along your startup journey and plan your career development. We have a strong team of executives from Deliveroo, L'Oreal, Morgan Stanley, and more.
- Be proud of the impact that you are contributing to every single day. Lives will be better because of you!

Skills & Requirements



Graduation Year : 2018 - 2026

Fields of Study : **Any Discipline**

Education Level (pursuing / obtained) : **Doctorate or above, Master / Postgraduate Diploma, Bachelor, Higher Diploma / Associate Degree**

Required Level of Work Experience : **None**

4. Part-time Job Opportunity - Part-time Caregivers

Highlights

- Make A Social Impact for the Elderly
- Fast Growing Healthcare Startup
- Young start-up culture to learn fast and fall forward
- No registration fee
- Flexible working hours and locations
- View all jobs on APP
- Bonuses provided with max. service fee \$200/hour
- Welcome student nurses, recently graduated nurses and health professionals

How to join us?

1. Register an account using this link 
<https://caregivers.youevercare.com/zh/>
2. Upload certificates, HKID, COVID-19 vaccination record (if any)
3. Read Terms & Conditions: <https://bit.ly/3zt3WPR>

Please contact us if you have any questions:

 onboarding@youevercare.com

 2319 4529