Update Saved Credential in macOS

This guide outlines the steps required to update saved credentials in Keychain at Apple OS X / macOS for HKMU Wireless Printing Service on campus.

1. When you send a print job and no authentication windows pops up that means you have already stored the username and password for accessing HKMU print server in your Mac's Keychain, i.e. "Remember this password in my keychain" has been selected in below example.



If you have changed your HKMU single password, you will need to remove the previous password from Keychain in order to enter the new password. If you do not do this, your Mac will use your old password for authentication with HKMU print server and consequently result in connection failure.

2. In the top Finder bar, select Go -> Utilities



3. At Utilities, double click "Keychain Access"

	💹 Utilitie	S			
$\langle \rangle$			Q Search		
Favorites	Name	Date Modified	Size	Kind	
AirDrop	Activity Monitor	5 Apr 2017, 11:47 AM	10.4 MB	Applic	
All My Files	Adobe Application Manager	4 Oct 2018, 11:01 AM		Folder	
	Adobe Creative Cloud	4 Oct 2018, 11:01 AM		Folder	
🛆 iCloud Dri	Adobe Creative Cloud Experience	4 Oct 2018, 11:04 AM		Folder	
Applicatio	Adobe Installers	4 Oct 2018, 11:47 AM		Folder	
Desktop	Adobe Sync	4 Oct 2018, 11:05 AM		Folder	
	AirPort Utility	22 Jun 2016, 2:02 AM	50.2 MB	Applic	
Documents	Audio MIDI Setup	6 Jan 2017, 2:13 PM	4.2 MB	Applic	
O Downloads	🕹 Bluetooth File Exchange	30 Aug 2018, 4:21 PM	1.1 MB	Applic	
	Boot Camp Assistant	10 Apr 2017, 7:03 AM	3.7 MB	Applic	
Devices	🞾 ColorSync Utility	20 Oct 2016, 9:47 AM	5.7 MB	Applic	
Data	Console	2 Feb 2017, 1:55 PM	3.1 MB	Applic	
Remote D	Ø Digital Color Meter	15 Oct 2016, 6:09 AM	3 MB	Applic	
	Service Strategy Disk Utility	21 Apr 2017, 11:16 AM	6.2 MB	Applic	
Tags	🕅 Grab	7 May 2016, 6:10 AM	2.2 MB	Applic	
Red	Grapher	30 Aug 2018, 4:21 PM	35.2 MB	Applic	
	🗿 Keychain Access	30 Aug 2018, 4:21 PM	5.6 MB	Applic	
😑 Orange	Migration Assistant	29 Oct 2016, 11:23 PM	2.3 MB	Applic	
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4. From sidebar, select **Password** under **Category**. At search box, enter "studentdmn.ouhk.edu.hk" to narrow the search result relevant to HKMU server. In below example, "D07A-BW" is in the result list (it is a printer at Block D 7/F JCC and connects via server "wifiprint-oujc.studentdmn.ouhk.edu.hk")

Click to lock the	ogin keychain.	Keychain Acc	955	Q stude	ntdmn.ouhk.edu.hk 🔇
Keychains i login i Local Items System System Roots	D07A-BW Kind: network password Account: studentdm\s1234567 Where: smb://wifiprint-oujc.studentdmn.ouhk.edu.hk Modified: Today, 9:59 AM				
	Name	∧ Kind	Date Modified	Expires	Keychain
	O07A-BW	network password	Today, 9:59 AM		login
Category					
Secure Notes					
My Certificates Keys Certificates					
	+ i Copy		1 item		

5. Right click (on a trackpad, use a two-finger tap) the result entry, and then select to delete it. In below example, **Delete "D07A-BW"** is selected.

Keychains login Local Items System System Roots	CO Hind: net Account: Where: sr Modified:	N work password studentdmn\s1234567 nb://wifiprint-oujc.studentdmn Today, 9:59 AM	.ouhk.edu.hk		
	Name	Kind	Date Modified	Expires	Keychain
Category All Items Passwords		Copy Password Copy "D0/A-B" Delete "D07A-t	d to Clipboard		
Secure Notes My Certificates Keys Certificates		Go There Get Info			

6. Select "Delete" when prompted

C C Keychain Access			
Click to lock the lo	ogin keychain.		🔍 studentdmn.ouhk.edu.hk 😒
Keychains login Local Items System System Roots	@ &	Are you sure you want to delete "D07A-BW"?	
	Name		Expires Keychain
	O07A-BW	network password Today, 9:59 AM	login
Category			
All Items			
A Passwords			
Secure Notes			
My Certificates			
🖞 Keys			
Certificates			
	+ i Copy	1 item	

7. Close the "Keychain Access". Repeat the process of submitting print job to printer, you will be prompted to enter your username and password again