



HO Ming-sun Henry

何明新

1976年加入警隊

2014年退休前休假，2015年2月退休



Crisis Management 危機管理

- What is a crisis?
- Crisis is the situation of a complex system (family, economy, society) when the system functions poorly, an immediate decision is necessary, but the causes of the dysfunction are not known.

Crisis Management 危機管理

- characteristics are that the event is
- unexpected (i.e., a surprise)
- creates uncertainty
- is seen as a threat to important goals

Management管理

- coordinates the efforts of people to accomplish goals and objectives using available resources efficiently and effectively
- comprises of planning, organizing, staffing, leading or directing, and controlling an organization to accomplish the goal.

Crisis Management 危機管理

- Nothing new under the Sun
- 太陽底下無新事

- Previous experience/database
- 知識寶庫/前車可鑑

- AAR (After Action Review)
- 賽後檢討

Crisis Management 危機管理

- Mental preparation
- 心理準備
- Learnt by/from mistakes/others/set up
- 學習/從錯誤(誰犯的錯)中學習

Crisis Management 危機管理

- How to reduce/eliminate crisis?
- 如何減少/解除危機?
- Training/rehearsal/guidelines etc
- 訓練/預演/指引等等

Crisis Management 危機管理

- Crisis = Routine
- 危機 = 常規的
- Genuine crisis = routine + something unexpected
- 真正危機 = 常規的 + 預計不到的

Public Crisis Management

公共危機管理

- Expectation management
- 期望管理

- Rational?
- 理性的?

Crisis Management in Public Order

公共秩序的危機管理

- Examples 例子
- Public Order Events 公共群眾活動
- Crowd Control/Management 人群控制/管理
- HK Ministerial Conference 6 -2005
世貿會議在香港-2005
- Occupy Central 佔中



2005 12 17



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因為支持「佔中」
有多少人仍被囚禁？

公民抗命

民主

ARE NOT ALONE

ONLY ONE



13:51 18/OCT/2014



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